

experience on-campus



**UNIVERSITY OF MIAMI
HOUSING AND RESIDENTIAL LIFE**



WELCOME . . .

to the **University of Miami** and our on-campus community.

The **Department of Housing and Residential Life** is committed to providing our residents with the tools and resources they need to be successful inside and out of the classroom.

Many national studies have concluded that living on campus leads to higher GPAs, greater extracurricular involvement, and better retention at and connection with the University.

Our vision is **student housing for student success**. Through the opportunities we provide to learn, interact, and engage with other students, resident faculty, and dedicated staff, we will enhance your personal development and overall university experience.



James G. Smart
Executive Director,
Housing & Residential Life



WHAT IS A RESIDENTIAL COLLEGE?

The Residential College system at the University of Miami began in 1984 under then President Tad Foote. Based on the traditions of Oxford and Cambridge universities, the Residential College combines the personal attention, and family-like atmosphere of a small college with the extensive resources of a major research university.

Our Residential Colleges support and enhance student learning and engagement through interactions with live-in faculty and student affairs staff, as well as a wide range of programming, seminars, lectures, field trips, and recreational activities throughout the academic year. In addition to the hundreds of campus events where residents are actively engaging with faculty and staff, our residential areas host numerous faculty-led speaking engagements each year.

Residential Life

Focused on student success, living in a residential college offers residents the opportunity to engage in a wide variety of programs and events with particular emphasis on student belonging and cultural exploration, intellectual engagement, community living, campus connections, and personal development.

Gender-Inclusive Housing

A gender-inclusive, on-campus housing option is available for suites in Eaton Residential College, Mahoney and Pearson Residential Colleges and in University Village apartments. All residents living in one of these spaces must opt-in in order to be placed in this community.

Healthy Living

On designated floors in Hecht and Stanford Residential Colleges, we promote a healthy lifestyle free of alcohol, tobacco, and other illegal substances. Residents who fail to abide by the lifestyle of the floor are offered a new assignment in order to uphold the spirit of the substance-free community.

First Year Experience Housing

The First Year Experience at the University of Miami focuses on making sure that our residents have access to the resources they need to be successful at the University. Through various programming, events, seminars, and faculty/staff interactions, residents in their first year will be intellectually engaged, have multiple connections across campus, and will finish their first academic year with a clearer plan for the rest of their college career.

Continuing Student Housing

Many students choose to return to on-campus housing after their first year because of the positive experiences they had while living on campus. We continue to foster connections in returning residents' years on campus. By providing them with in-area access to the Toppel Career Center and other resources, Resident Assistants focus on the needs of continuing students, and staff who can help with the various needs of sophomores, juniors, or seniors. Our goal is to prepare them not only as students, but as professionals entering the workforce.



LIVE-IN HOUSING STAFF

Area Director & Assistant Area Director

Area Directors are the primary administrators of each Residential College or area and strive to maintain an environment that promotes academic, emotional, and social success. This is accomplished through coordinating educational programming in each area, collaborating with live-in faculty regarding academic initiatives, responding to resident issues or concerns, and serving as a crisis manager and a judicial officer.

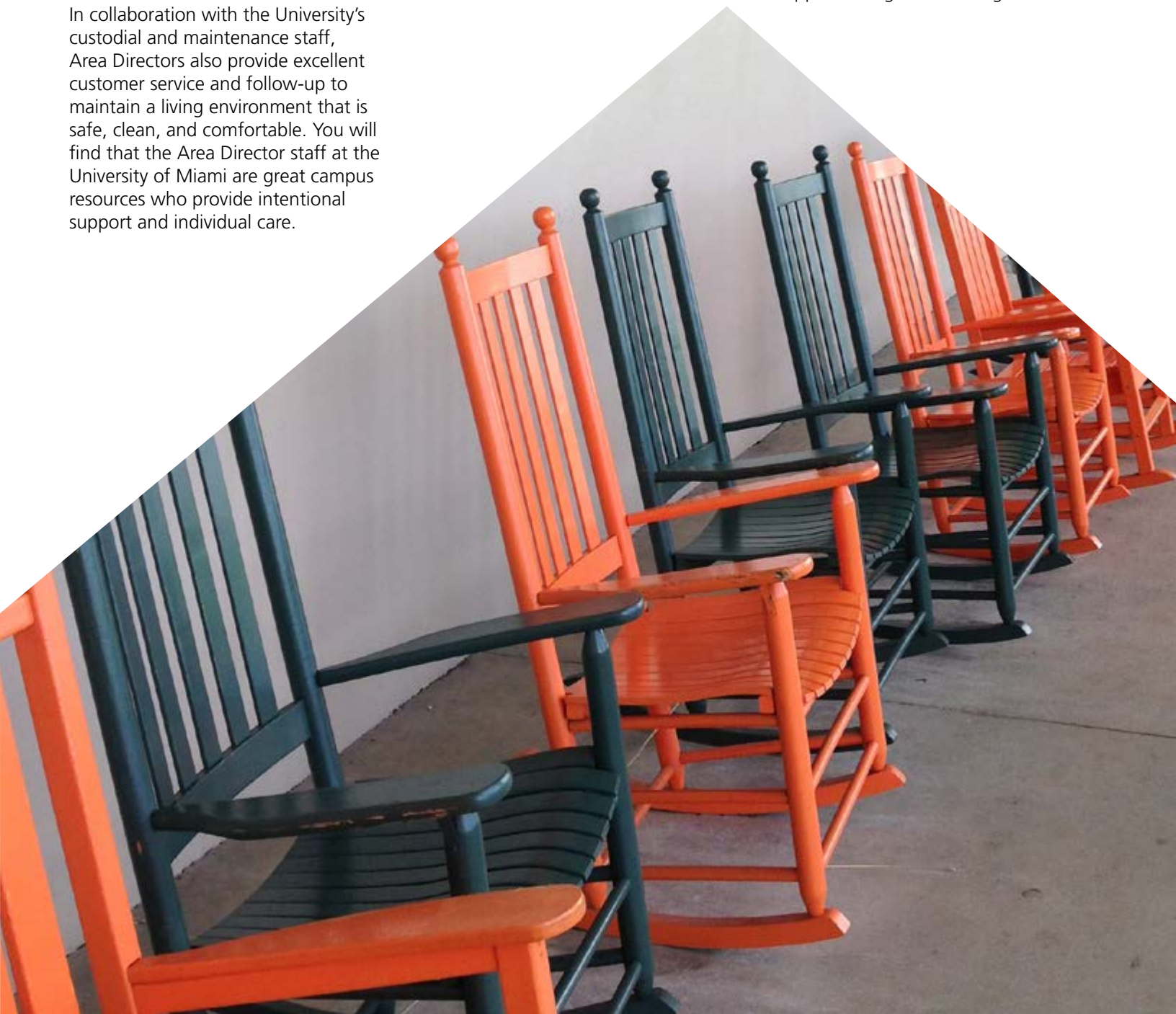
In collaboration with the University's custodial and maintenance staff, Area Directors also provide excellent customer service and follow-up to maintain a living environment that is safe, clean, and comfortable. You will find that the Area Director staff at the University of Miami are great campus resources who provide intentional support and individual care.

Resident Assistants

Resident Assistants are your resource for campus, and for your transition into the next stage of your education and adulthood. Want to pursue a new interest? Having a facility problem? Or even just a little home sick? "RAs" are the ultimate, versatile students that can provide you with the help you need with day-to-day college life. RAs are your go-to person for any problems you might encounter and are there to make sure that you have a good experience living on campus.

First Year Fellows

First Year Fellows (FYFs) are upperclassmen student leaders living in first year communities who build relationships with and support students as they transition into the college experience. In this role, FYFs develop and implement academic and personal development initiatives and programs for their residents throughout the year. FYFs, who report to the Office of Academic Enhancement, also work closely with the Resident Assistants (RAs) to build a community that supports living and learning.





ADDITIONAL STAFF

Residential Faculty & Faculty Fellows

Residential Faculty and Faculty Fellows are present in the Residential Colleges in order to serve as advocates for students. The faculty hold office hours in the buildings, host dinners in their apartments, and work with the student staff to provide programming for residents that focus on current events, social issues, and faculty research interests. Faculty are here to serve as a resource, provide student-centered mentoring, and address any academic concerns or questions.

Office Supervisors

Office Supervisors are full-time staff members that can be found at each reception desk of your residential area. Ensuring that the front desk is operating smoothly, they will be your resource for any questions relating to fines, mail/packages, facility access issues, and facility operations.

Residential College Advising

The Senior Advisor for Residential College Advising assists residential students in our first-year communities and handles academic concerns related to major and career exploration. They frequently advise students on developing four year plans and connect students to campus resources to aid in their success.

Advisors also support at-risk students through outreach and programming efforts in the Residential Colleges, working with the Residential Faculty and First Year Fellows. They oversee the First Year Fellow peer mentorship role available in Eaton, Hecht, and Stanford Residential Colleges.

SAFETY & SECURITY

Safety and security is an area that we take very seriously, so we employ a multi-tiered approach.

The University of Miami Police Department is made up of fully-sworn officers that are responsible for the patrol and enforcement on campus.

Inside the residential areas, we utilize card swipe access so that only residents and properly credentialed staff have access to the non-public areas of the buildings.

Our reception desks are staffed 24 hours a day, 7 days a week with our Resident Assistants and Desk Assistants from 8 a.m. - 10 p.m. everyday, and from 10 p.m. - 8 a.m. with our Student Security Staff, who are responsible for signing in every guest and maintaining a desk presence in the event of an emergency. In addition to regular desk hours, RAs are on duty for crisis response should one occur.

Residential Life Night Managers

The Residential Life Night Manager is a professional staff member who supports the RAs and Residential Life Safety and Security student staff throughout the night, especially in crisis response. Together with Safety and Security staff, the Night Manager plans semester programs and outreach initiatives designed to educate residents about on-campus safety and security.



HECHT RESIDENTIAL COLLEGE & STANFORD RESIDENTIAL COLLEGE

1231 Dickinson Drive & 1239 Dickinson Drive

Fast Facts

CAPACITY

856 students per area

AREA TYPE

First Year Experience

ROOM TYPE

Small Singles & Doubles

BATHROOM TYPE

Community Style

Life in Hecht and Stanford

Students living in these buildings are all part of the carefully crafted First Year Experience (FYE). With personalized academic and career support from live-in staff, students in these buildings get a full taste of everything the University of Miami has to offer.

Many students form close bonds with their floors through living together, sharing a community bathroom, and participating in engagement opportunities led by their RA or the entire building staff.

On the weekend, students find themselves hanging out on the Intramural Fields across from Stanford, studying on a glider outside or in their study room, enjoying dinner with our faculty and staff, taking part in whatever program has been planned, or using the provided shuttles to run errands and visit nearby shopping areas like Dadeland Mall and the shops at Sunset Place.

Location

These first year communities are approximately a 5 minute walk from the Donna E. Shalala Student Center, 2 minutes from the Patti and Allan Herbert Wellness Center and 10 minutes away from most academic classroom buildings. Located just across the bridge from one another, these first year communities share a dining hall and allow students to grow together while having easy access to the campus.

Amenities



LAUNDRY FACILITY

First Floor



STUDY AREAS

24 (lobby and all floors)



COMPUTER LAB/PRINT

First Floor



DINING HALL

Hecht & Stanford



CABLE



WIFI



HBOGO ACCESS



SECURE ENTRY



VENDING MACHINES



EATON RESIDENTIAL COLLEGE

1211 Dickinson Drive

Fast Facts

CAPACITY

391 students

AREA TYPE

First Year Experience & Continuing Student Experience

ROOM TYPE

Double Rooms in Semi-Suites & Private Singles

BATHROOM TYPE

In Room/Suite

Life in Eaton

Students in Eaton are either a part of the First Year Experience or the Continuing Student Experience (CSE), meant to continue the engagement of upperclassmen in the on-campus community while still meeting their various changing needs.

The First Year students in this building live together to provide the same first year support and community given to the students living in Hecht and Stanford.

Amenities



LAUNDRY FACILITY

Floors 2, 3, 4



STUDY AREAS

7 (lobby and all floors)



COMPUTER LAB/PRINT

First Floor



DINING HALL

Hecht & Stanford or Mahoney & Pearson



CABLE



WIFI



HBO GO ACCESS



SECURE ENTRY



VENDING MACHINES

Rooms in this building are suite style with four students sharing an in-suite bathroom that connects the two rooms or private single with a private bathroom.

CSE residents can get involved in the same activities as First Year students, but their programming is focused on advancing their education and career.

Location

Located in between Hecht/Stanford and Mahoney/Pearson, this mixed year Residential College is approximately a 2 minute walk from the Donna E. Shalala Student Center and 10 minutes away from most academic classroom buildings. This building is the same distance away from either dining hall, allowing students to fully integrate themselves with the first year buildings or the continuing student buildings.



MAHONEY RESIDENTIAL COLLEGE & PEARSON RESIDENTIAL COLLEGE

1101 Stanford Drive & 5185 Ponce de Leon Boulevard

Fast Facts

CAPACITY

Mahoney: 709 students
Pearson: 717 students

AREA TYPE

Continuing Student Experience

ROOM TYPE

Double Rooms in Semi-Suites
& Private Singles

BATHROOM TYPE

In Room/Suite

Amenities



LAUNDRY FACILITY

Floors 2, 3, 4



STUDY AREAS

8 per building



COMPUTER LAB/PRINT

First Floor



DINING HALL

Mahoney & Pearson,
Mahoney also offers self-serve
community kitchens on the 6th &
7th floors



CABLE



WIFI



HBO GO ACCESS



SECURE ENTRY



VENDING MACHINES

Life in Mahoney and Pearson

Fully independent from the First Year Experience (FYE), life in Mahoney and Pearson is completely focused on the Continuing Student Experience (CSE).

Students living in Mahoney and Pearson have established an initial comfort with campus and are looking to further explore the University of Miami and its many community offerings.

Students have the option of having a vehicle which they can park in the garage located adjacent to the buildings.

Programming in this building is focused on experiential activities hosted throughout Miami and career-focused workshops, both of which allow students to grow socially, culturally, and professionally.

Featuring the same room style environment as Eaton, residents usually live with students they have formed bonds with from their first year.

Location

Located at the Stanford Drive entrance to campus, these living areas are approximately a 10 minute walk from the Donna E. Shalala Student Center and 5 minutes away from most academic classroom buildings, making many upperclassmen love the convenience of the location.

Just a 5-minute walk from the MetroRail University station, students can take advantage of fast and easy transportation to the Miller School of Medicine, and many Miami entertainment, cultural and service venues. Mahoney and Pearson are connected through their lobbies and share a dining hall located next to the residential buildings.





UNIVERSITY VILLAGE

1527 Albenga Avenue

Fast Facts

CAPACITY

797 students

AREA TYPE

Continuing Student Experience
(60+ completed credits required)

UNIT TYPES

One, Two or Four Bedroom

BATHROOM TYPE

In Unit — Private or Shared

Life in University Village

Students living in University Village (UV) live in one of five different apartment models within one of seven buildings.

Each apartment has a kitchen, a living & dining area with full-size appliances, laundry in-unit, bedrooms and bathrooms, allowing for students to take control of their living experience.

Life in the UV still comes with support from Resident Assistants and all the familiar amenities from the Residential Colleges such as a front office for mail and packages, Wi-Fi, maintenance, cable, security, and a computer lab. Students also can take advantage of their own parking garages and a special convenience store just for UV residents.

By choosing to live in the University Village, upperclassmen can have the freedom of living on their own with the flexibility, safety and support that derives from living on campus.

Location

The University Village apartments are located between Red Road and San Amaro Drive. These apartments provide students with freedom while maintaining close proximity to campus. Approximately a 15-20 minute walk to the heart of campus, campus shuttles are also provided to help get students to their classes and various activities.

Unit Options

The Ibis — 1 bedroom, 1 bathroom
The Palm — 2 bedroom, 2 bathroom
The Cane — 4 bedroom, 2 bathroom
The Villager — 4 bedroom, 4 bathroom
The Lake — 4 bedroom, 4 bathroom

Please visit miami.edu/housing for more information on unit layouts.

Amenities



LAUNDRY FACILITY

In unit



STUDY AREAS

In unit and courtyards



COMPUTER LAB/PRINT

Front Office



MEAL PLAN

Optional, kitchen with full appliances in unit



CABLE



WIFI



HBO GO ACCESS



SECURE ENTRY



CONVENIENCE STORE

SERVICES

Cable/HBO GO

Housing & Residential Life offers over 140 channels, including over 50 HD channels. We are also proud to offer our residential students access to HBO GO – so you can watch any of your favorite shows for free!

Philo lets viewers watch content on their favorite devices so residents can enjoy TV wherever and whenever they want on campus. Philo provides this service through an integrated platform with a sleek guide, network DVR, and on-demand services like HBO GO.

Furnishing

All Residential College rooms are furnished with a twin XL bed, dresser, desk, chair, bookshelf, trash can, recycling bin and window coverings. University Village apartments are furnished with a couch, lounge chair, coffee table, TV stand, kitchen table and chairs, and a desk, desk chair, dresser, and a full-sized bed and mattress in each room.

Special Accommodations

If you require special accommodations for your room, please contact the Office of Disability Services (ODS) at 305-284-2374. Housing & Residential Life assists resident students and their families with housing-related special accommodations through ODS. Examples include overseeing attendant care access to the residential area, facilitating remote access where power-assisted doors are installed, and coordinating minor facility adaptations, as well as service/support animals.

Vending Machines

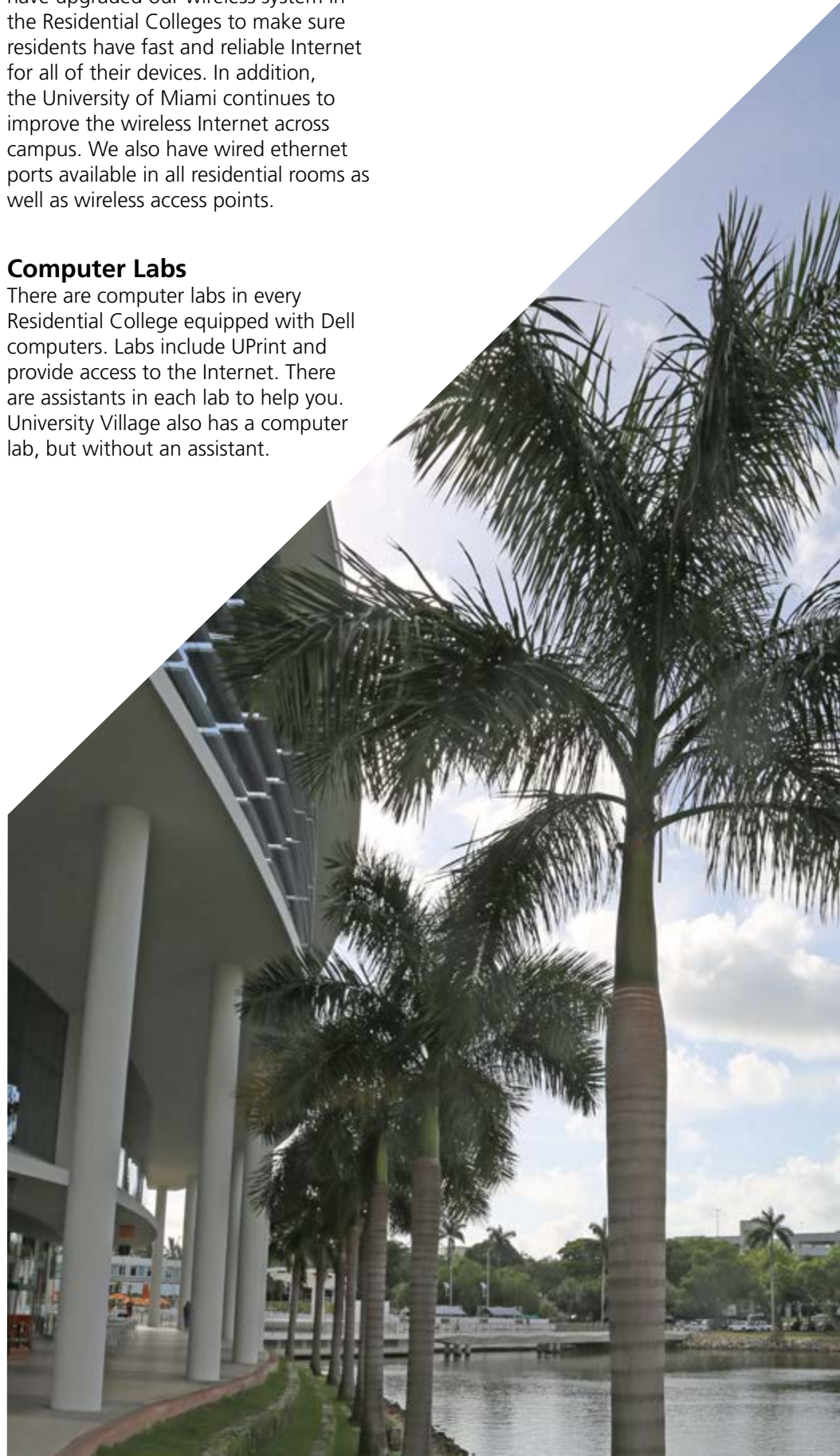
Coin, credit card and 'Cane Card operated vending machines with milk, juice, sodas, ice cream and snacks are located in all of the Residential College lobby areas.

Wi-Fi

Wireless Internet is a necessity for college students these days, and we have upgraded our wireless system in the Residential Colleges to make sure residents have fast and reliable Internet for all of their devices. In addition, the University of Miami continues to improve the wireless Internet across campus. We also have wired ethernet ports available in all residential rooms as well as wireless access points.

Computer Labs

There are computer labs in every Residential College equipped with Dell computers. Labs include UPrint and provide access to the Internet. There are assistants in each lab to help you. University Village also has a computer lab, but without an assistant.



Reception Desk

A variety of services and supplies are available to you at our reception desks. They are located centrally in each of our residential areas, and on the first floor of the Albenga Garage in University Village.

Mail/Packages

We make receiving mail and packages easy for our residents. Mail comes to your residential area where it is sorted and placed in your mailbox. If you are expecting a package, look for an email from us and collect your package from the reception desk between the hours of 8 a.m. - 10 p.m., any day of the week. Please be sure to properly address any mail or packages to avoid any delay in delivery to your residential area.

Any unclaimed package is returned to sender on the fourteenth day. Please be sure to pick up your packages as soon as you receive notification.

The proper mailing address for students living on campus is:

Student Name
Street Address, Room #
Coral Gables, FL 33146

Our street addresses are:

Eaton Residential College
1211 Dickinson Drive

Hecht Residential College
1231 Dickinson Drive

Mahoney Residential College
1101 Stanford Drive

Pearson Residential College
5185 Ponce de Leon Blvd.

Stanford Residential College
1239 Dickinson Drive

University Village
1527 Albenga Ave.

Maintenance

Should you experience a maintenance issue or concern, a quick phone call to Facilities Work Control 305-284-8282, or an online work order request submitted to miami.edu/sro can get your problem solved usually within 48 hours of submission.

Laundry

When you live on campus, you have FREE laundry! (All you have to do is bring your own detergent.) Located in each Residential College, residents have 24/7 access to the laundry rooms, and even have the ability to see how many machines are available before going to the laundry room via the web. If you live in University Village, you have a washer and dryer in your apartment.





RESOURCES

Housing and Residential Life

housing@miami.edu • 305-284-4505

We are here to make sure you have an amazing experience at the University of Miami, and we will do our best to assist you in making your time in University Housing everything you want it to be. If there comes a time when you decide you no longer wish to live on campus, we can help through our off-campus housing resources.

Student Health Service

studenthealth@miami.edu • 305-284-9100

The Student Health Service provides primary care clinical services and specialty services such as women's health, travel visits and allergy injections. Most primary care services and many routine lab tests are provided free of charge. Specialty care services, X-rays and other lab tests are offered at reasonable charges for students.

Canes Care for Canes

canescare@miami.edu • 305-284-4922

'Canes Care for 'Canes is a campus-wide action-oriented initiative that promotes the ideal of a caring and responsible community where students respect and support one another, especially if one is encountering difficulties or challenges and needs assistance from a professional.

Sponsored by the Division of Student Affairs, the intent of the initiative is to proactively:

- Promote a caring community among students, faculty, and staff through active and passive programming and outreach
- Engage students and encourage them to be active participants, not bystanders, in the lives of their classmates and friends (e.g., paying attention to and speaking up on behalf of students who need assistance or intervention)
- Provide a listing of campus-based and community resources that are available to assist and support students in their academic and interpersonal lives
- Reach out to students, self-identified or identified by others, and provide the appropriate referrals and resources to address concerns quickly and efficiently



'Cane Success Center

success@miami.edu • 305-284-4500

'Cane Success Advisors work one-on-one with students to ensure that their UM experience is everything they had hoped, to help students navigate any challenges they may be facing and to facilitate their progress towards graduation. This office specializes in academic help, financial needs/ planning, and social engagement.

Ombudspersons

ombudsperson@miami.edu • 305-284-4922

The Ombudspersons facilitate open communication between students and members of the University community in order to resolve concerns and issues. The appropriate Ombudsperson listens to student concerns, investigates the facts surrounding the matter, and makes objective recommendations to achieve an effective resolution. They provide a safe, fair, comfortable, and confidential environment for you to discuss your concerns or complaints outside formal channels.

Parking and Transportation

parking.gables@miami.edu • 305-284-3096

Residential College residents who bring vehicles to campus must purchase a resident permit through the Department of Parking and Transportation Services. Mahoney and Pearson Residential Colleges share a small surface parking lot and a parking garage while Eaton Residential College has a surface lot. University Village has two parking garages for its residents.

New freshmen students living on campus are not permitted to have vehicles on campus and thus, are not permitted to purchase permits.

Other transportation options include taxis, Uber/Lyft, or the usage of ZipCar. There are ZipCars located at each residential college and in one of the parking lots at University Village.

In addition to the shuttles provided for getting around campus, there are shuttles to help students get around Miami. Every weekend shuttles go to Publix, CVS, Sunset Place and Dadeland Mall. Once a month, a shuttle to Wynwood is provided for Art Walk. For more information on shuttle routes, visit the Parking and Transportation website at miami.edu/parking.

Camner Academic Resource Center

umarc@miami.edu • 305-284-2800

The Camner Academic Resource Center (ARC) at the University of Miami offers a multitude of resources for every constituent of the University of Miami community: students, parents, faculty, staff, and administrators. Its goal is to provide resources to help manage success and advance potential.

Currently, they house 7 primary services:

1. Free Tutoring Services
2. Office of Disability Services
3. Learning Specialist
4. UMX
5. Academic Workshops
6. Faculty Support
7. Independent Learning Initiative

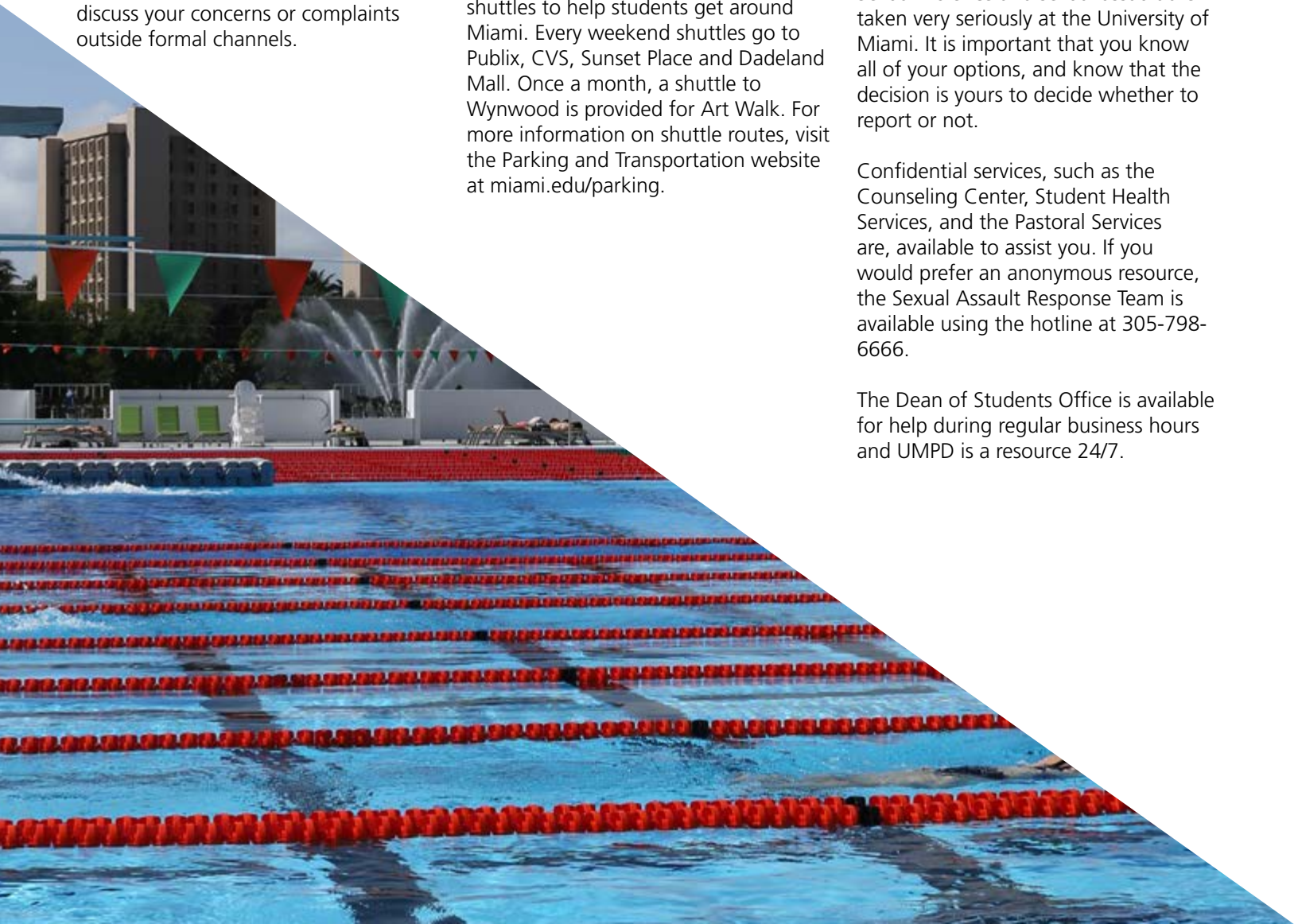
Sexual Violence & Assault Reporting

doso@miami.edu • 305-284-5353

Sexual violence and sexual assault are taken very seriously at the University of Miami. It is important that you know all of your options, and know that the decision is yours to decide whether to report or not.

Confidential services, such as the Counseling Center, Student Health Services, and the Pastoral Services are, available to assist you. If you would prefer an anonymous resource, the Sexual Assault Response Team is available using the hotline at 305-798-6666.

The Dean of Students Office is available for help during regular business hours and UMPD is a resource 24/7.



RESOURCES (CONTINUED)

Counseling Center

counseling-center@miami.edu • 305-284-5511

The UM Counseling Center offers mental health treatment to currently enrolled undergraduate, graduate, law, and medical students. It promotes the well-being of students through comprehensive mental health services.

The UM Counseling Center provides short-term, time-limited individual, couples, and group counseling, coordination of care services, and psycho-educational outreach programming and consultation. Emergency services and limited career and psychological testing are also available. Psychiatric services are available to those under the care of a UM Counseling Center counselor.

The UM Counseling Center staff consists of experienced professionals from the fields of mental health counseling, psychology, social work, and psychiatry. The Counseling Center is also a training site accredited by the APA for pre-doctoral interns in professional psychology.

UM Counseling Center records are confidential and are separate from other university records.

UM Police Department

umpolice@miami.edu • 305-284-6666

UMPD is a professional law enforcement agency that actively works to maximize the quality of life on the Coral Gables campus through proactive community policing efforts and continuous crime prevention programs.

All University police officers are State of Florida-certified and are sworn and empowered through the City of Coral Gables. UM police officers patrol the campus, respond to emergency and non-emergency calls for service, enforce laws (including traffic), and conduct criminal investigations.

UM Dining

diningservices@miami.edu • 305-284-6909

On-campus dining options include traditional, all-you-care-to-eat residential dining facilities, the Hurricane Food Court, conveniently located food carts, and vending facilities.

The University of Miami requires all undergraduate students living in its residential colleges during the fall and/or spring semesters to purchase a Meal Plan. Meal Plan service in the residential dining halls begins operation the first day of housing and continues through the last day of final examinations, during the fall and spring semester.

Dining Dollars provide flexibility and variety to daily dining. Dining Dollars are accepted at many of the food service locations and can also be used at resident dining halls if you have depleted your meals for the week.





FREQUENTLY ASKED QUESTIONS

What are your policies?

To view our full listing of policies and procedures, please visit us online at www.miami.edu/housing.

Costs

Rates change yearly based on market costs. Updated rate information can be found online. All rates are by semester. If optional summer housing is desired, a separate summer application must be submitted and the applicable summer charge will be applied.

Housing fees are charged to your student account and can be paid for with scholarships and financial aid.

Summer Housing

Summers in Coral Gables are great! It is a good time to take a few extra courses, participate in faculty-led research, or even complete an internship. Do not worry about finding a place to stay, let us help you with that. We offer summer housing for our students, so why not stay on campus.

CONTACT

housing@miami.edu

305-284-4505

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facebook.com/CanesLiveOn



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@CanesLiveOn

LEARN MORE

www.miami.edu/housing

UNIVERSITY OF MIAMI

DIVISION of
STUDENT AFFAIRS

